

**SEGWAY** S-PLUS

# USER MANUAL



The manufacturer reserves the right to make changes to the Segway S-PLUS, release firmware updates, and update this manual at any time. Visit [www.segway.com](http://www.segway.com) to download the latest user materials. You must install App to follow the New Rider Tutorial, activate your Segway S-PLUS, and obtain the latest updates and safety instructions.

[www.segway.com](http://www.segway.com)

25521-00001 ab

Original Instructions

Go to [www.segway.com](http://www.segway.com) to watch the safety video.  
Visite [www.segway.com](http://www.segway.com) para baixar o manual do usuário.

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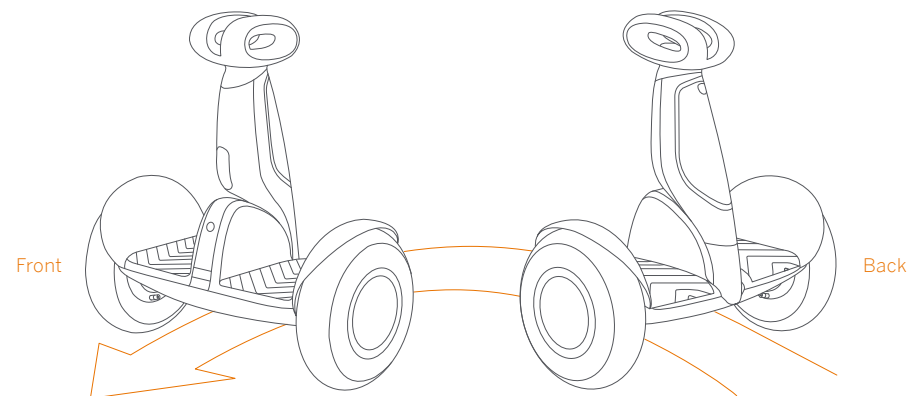
## Thanks for choosing Segway S-PLUS

Thanks for choosing the Segway S-PLUS (hereinafter referred to as S-PLUS). Your S-PLUS is both a powerful, remote controlled, electric balancing device and also a personal recreational vehicle.

Enjoy the many features of your S-PLUS, powered by our innovative RF locating technology and the remote control. Your S-PLUS is easy and safe to control. Have fun with it!

You can also buy a gimbal camera to equip your S-PLUS for stunning photos and videos.

Enjoy your ride!



**⚠WARNING!**

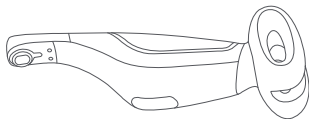
Always step on/off from the back of the S-PLUS. Otherwise you risk falls and/or collisions because the steering direction is reversed.

# 1 Riding Safety

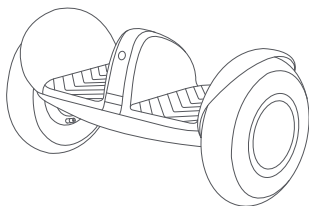
1. The S-PLUS is a recreational product. Before mastering riding skills, you need to practice. Neither Ninebot Inc. nor Segway Inc. is responsible for any injuries or damage caused by a rider's inexperience or failure to follow the instructions in this document.
2. Please understand that you can reduce the risk by following all the instructions and warnings in this manual, but you cannot eliminate all the risks. Remember that whenever you ride the S-PLUS you risk injury or death from loss of control, collisions, and falls. When entering into public spaces always comply with the local laws and regulations. As with other vehicles, faster speeds require longer braking distance. Sudden braking on smooth surfaces could lead to wheel slip, loss of balance, or falls. Be cautious and always keep a safe distance between you and other people or vehicles when riding. Be alert and slow down when entering unfamiliar areas.
3. Always wear a helmet when riding. Use an approved bicycle or skateboard helmet that fits properly with the chin strap in place, and provides protection for the back of your head.
4. Do not attempt your first ride in any area where you might encounter children, pedestrians, pets, vehicles, bicycles, or other obstacles and potential hazards.
5. Respect pedestrians by always yielding the right of way. Pass on the left whenever possible. When approaching a pedestrian from the front, stay to the right and slow down. Avoid startling pedestrians. When approaching from behind, announce yourself and slow down to walking speed when passing. Please obey local traffic laws and regulations if situation is different.
6. In places without laws and regulations governing self-balancing electric vehicles, comply with the safety guidelines outlined in this manual. Neither Ninebot Inc. nor Segway Inc. is responsible for any property damage, personal injury/death, accidents, or legal disputes caused by violations of the safety instructions.
7. Do not allow anyone to ride your S-PLUS on his/her own unless they have carefully read this manual, watched the safety video, and followed the New Rider Tutorial on the App. The safety of new riders is your responsibility. Assist new riders until they are comfortable with the basic operation of the S-PLUS. Make sure each new rider wears a helmet and other protective gear.
8. Before each ride check for loose fasteners, damaged components, and low tire pressure. If the S-PLUS makes abnormal sounds or signals an alarm, immediately stop riding. Diagnose your S-PLUS via the App and call your dealer/distributor for service.
9. Be alert! Scan both far ahead and in front of your S-PLUS — your eyes are your best tool for safely avoiding obstacles and low traction surfaces (including, but not limited to, wet ground, loose sand, loose gravel, and ice).
10. To reduce risk of injury, you must read and follow all “CAUTION” and “WARNING” notices in this document. Do not ride at an unsafe speed. Under no circumstance should you ride on roads with motor vehicles. The manufacturer recommends riders be between the ages of 16-60 years old. Always follow these safety instructions:
  - A. People who should not ride the S-PLUS include:
    - i. Anyone under the influence of alcohol or drugs.
    - ii. Anyone who suffers from disease that puts them at risk if they engage in strenuous physical activity.
    - iii. Anyone who has problems with balance or with motor skills that would interfere with their ability to maintain balance.
    - iv. Anyone whose height or weight is outside the stated limits (see Specifications).
    - v. Pregnant women.
  - B. Riders under the age of 18 years old should ride under adult supervision.
  - C. Comply with local laws and regulations when riding this product. Do not ride where prohibited by local laws.
  - D. To ride safely, you must be able to clearly see what is in front of you and you must be clearly visible to others.
  - E. Do not ride in the snow, in the rain, or on roads which are wet, muddy, icy, or that are slippery for any reason. Do not ride over obstacles (sand, loose gravel, or sticks). Doing so could result in a loss of balance or traction and could cause a fall.
  - F. Do not accelerate or decelerate suddenly. Do not accelerate when the S-PLUS tilts back or sounds an alarm. Do not attempt to override the speed limiter.
11. Do not attempt to charge your S-PLUS if it, the charger, or the power outlet is wet.
12. As with any electronic device, use a surge protector when charging to help protect your S-PLUS from damage due to power surges and voltage spikes. Only use the Segway supplied charger. Do not use a charger from any other product.
13. Use only Ninebot or Segway approved parts and accessories. Do not modify your S-PLUS. Modifications to your S-PLUS could interfere with the operation of the S-PLUS, could result in serious injury and/or damage, and could void the Limited Warranty.
14. Do not sit on the steering bar. Doing so could result in serious injury and/or damage to your S-PLUS.

## 2 Packing List

Steering Bar  
(RF locating system integrated)

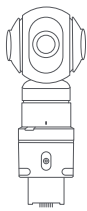


Mainframe



Camera

Your personal  
photographer!



Camera sold separately.

When unpacking your S-PLUS, please verify that the above items are included in the package. If you are missing any components, please contact your dealer/distributor or nearest service center (see contacts in the user manual). After verifying that all components are present and in good condition, you can assemble your new S-PLUS.

Please retain the box and packaging materials in case you need to ship your S-PLUS in the future.

Always power off your S-PLUS and unplug the charge cable before assembling, mounting accessories, or cleaning.

User Materials



Accessories Box



Accessories in the Box

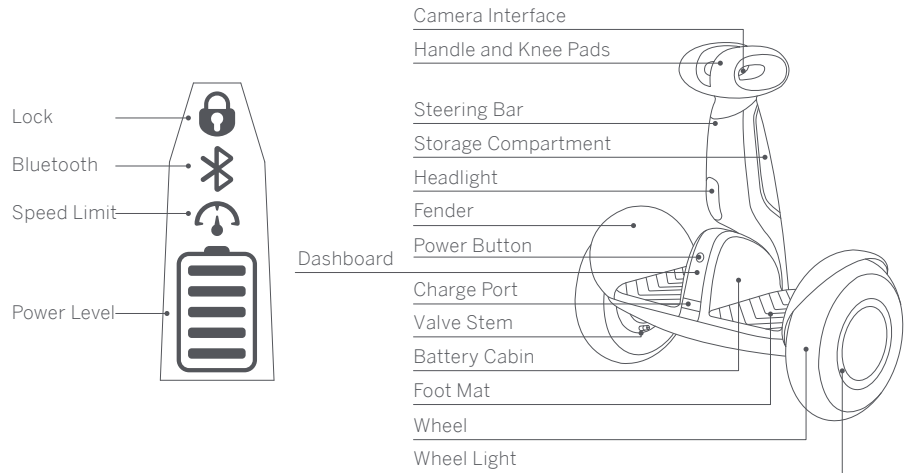
M5 Screws x2   Cap x1   Hex Wrench x1   Valve Stem  
Extension x1



Remote Control x1   USB Charge Cord x1   Charger x1

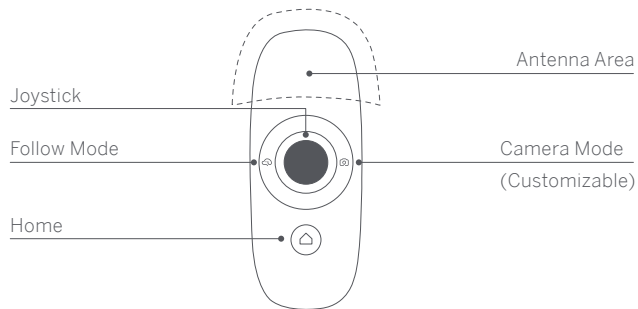


## 3 Diagram



	<b>Power Button</b>	Turn ON/OFF. The S-PLUS will automatically power OFF when idle for 10 minutes, or when laid down (horizontal) for over 30 seconds.
	<b>Lock</b>	Enable Lock Mode via the App. The S-PLUS and app will vibrate and sound an alarm if anyone moves it. The remote control will also alarm if it is powered on and within range (65 ft. [20 meters]) of the S-PLUS.
	<b>Bluetooth</b>	When the App is connected to the S-PLUS, this icon will glow steadily. When Bluetooth is enabled—but not connected to a smart phone—this icon will blink.
	<b>Speed Limit</b>	Enable and adjust Speed Limit Mode via the App. When the icon is illuminated, Speed Limit Mode is on. This speed limit can be adjusted in the App. As you approach the speed limit, the S-PLUS tilts back. When you reach the speed limit, the S-PLUS beeps.
	<b>Power Level</b>	Indicates the remaining battery life. Each block equates to approximately 20% power level. When the battery is nearly empty this icon blinks and the S-PLUS beeps, indicating that you need to charge your S-PLUS. Your S-PLUS will gradually reduce the max speed limit as the power level gradually decreases. When less than 10%, the speed will be limited to 6.2 mph (10 km/h). Use the App to view the remaining power and estimated remaining range.

## Remote Control



- 1) Power switch. Short press the Home button to power on the remote control. Long press to turn it off. The remote control will turn off when idle for two minutes.
- 2) Home mode. Short press the Home button to tell your S-PLUS to hold position.
- 3) Remote control battery indicator light.
 

> 20% power	Blue	Charging	Red, Breathing
< 20% power	Red	Fully Charged	Blue
< 10% power	Red, Blinking		
< 5% power	The remote control powers off automatically.		



Home



Joystick



Follow



Camera

- 1) Move the joystick to turn on Remote Control Mode. Use the App to adjust the maximum vehicle speed.
- 1) Short press the Follow Mode button to enable/disable Follow Mode. Use the App to adjust the following speed and distance (from vehicle to controller).  
2) Long press (1 sec) the Follow Mode Button to use the joystick to control the pitch and yaw position of the attached camera.
- 1) With the App, you can customize what this button does. By default it enables/disables Lock Mode.  
2) When a camera is detected, short press the Camera Mode button to take a photo. Long press (1 sec) to start recording video, and then short press to stop recording. The button blinks blue while recording.  
Refer to the camera instructions for more information.

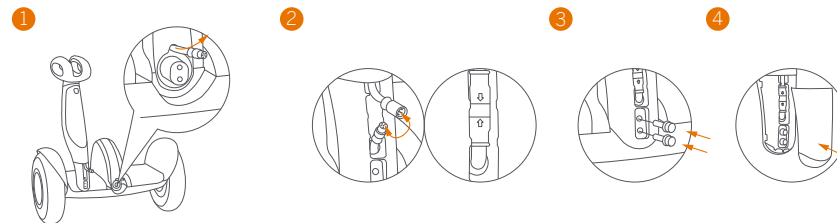
When using the remote control, do not shield the antenna area; do not cover the antenna area with any part of your body. Turn off the remote control and stow it in the storage compartment when not in use. Please note that the remote control cannot control the movement of your miniPLUS when in Riding Mode.

## ▲ WARNING!

- The remote control contains a Li-ion battery. Follow all instructions in this document and on the device label. Otherwise you risk personal injury or property damage due to fire, explosion, electric shock, and other dangers.
- Not user serviceable. To replace the battery, contact Segway (page 21).
- Only use a Ninebot or Segway approved charge cable. Please use it properly within the rated range.
- Always use a power supply that meets SELV and IEC60950-1 Limited Power Source requirements.

## 4 Assembling Your Segway S-PLUS

1. Slide the steering bar onto to the mounting bracket. Route the cable through the hole.
2. Align the tab on one connector with the notch on the other. Connect the cables.
3. Install the two M5 screws. Tighten securely with the included hex wrench.
4. Power on the unit for self check to ensure the cables are connected properly. The S-PLUS beeps if the cable is not installed correctly. Press the cap onto the steering bar until it snaps in place.



Ensure the cables are firmly connected.

## 5 First Ride



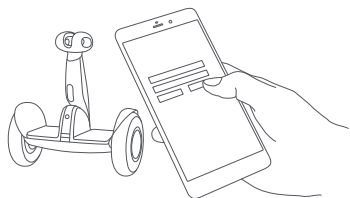
▲ There are safety risks when learning to ride the S-PLUS. You must read the Safety Instructions and follow the New Rider Tutorial in the App before your first ride.

For your safety, your S-PLUS is not activated at this time and will beep occasionally after Power ON.

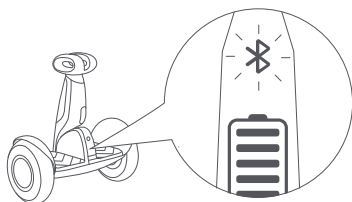
Until activated, the S-PLUS maintains a very low riding speed and steering sensitivity, and should not be ridden. Install the App on your mobile device (with Bluetooth 4.0 or above), connect to the S-PLUS with Bluetooth, and follow the App instructions to activate your S-PLUS and follow the training procedures.

Scan the QR code to download the App (iOS 8.0 or above, Android™ 4.3 or above).

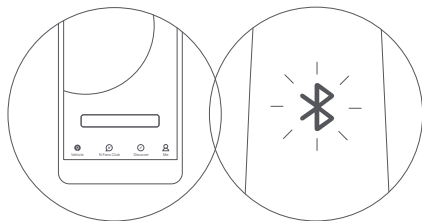
1 Install the App and register/login.



2 Power ON the S-PLUS. The Bluetooth icon blinking indicates the S-PLUS is waiting for a connection.



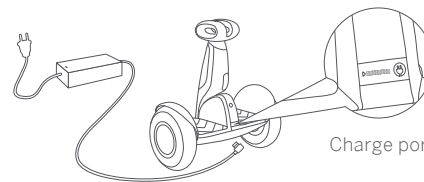
3 Click "Vehicle" → "Search device" to connect to your miniPLUS. The S-PLUS will beep when the connection is successful. The Bluetooth icon will stop blinking and remain illuminated.



▲ If your S-PLUS intermittently sounds an alarm, stop riding and check the App (if connected) for details.

## 6 Charging

▲ Do not connect the charger if the charge port or charge cable is wet.



Charge port



Open the rubber cap



Insert the plug into the socket

Your S-PLUS is fully charged when the LED on the charger changes from red (charging) to green (trickle charge).

## 7 Storage Compartment

1. Opening and Closing: to open, first press the button, then pull off the cover; to close, insert the bottom of the cover first, then press closed until it clicks.
2. Using: stow the remote control or camera inside the storage compartment, as shown. Use the retaining strap to hold the item securely.

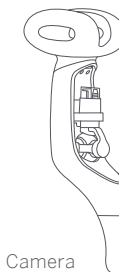
1



2



Remote



Camera

The storage compartment is water resistant, but not waterproof. It cannot prevent extensive rain or water from entering.

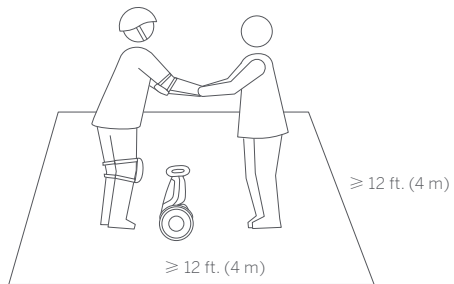
## 8 Learning to Ride

### ⚠ WARNING

Rider must weigh 55–220 lbs (25–100 kg) and must be 4'3"–6'6" (130–200 cm) tall.



Wear an approved helmet and other protective gear to minimize any possible injury.



- 1 Go to a large open area and ask a friend to assist you on your first ride.

### ⚠ WARNING

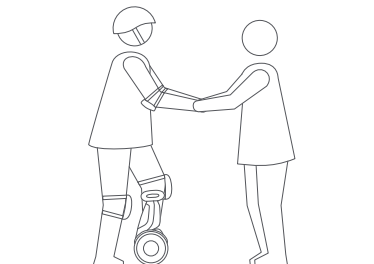
Always step on/off from the back of the S-PLUS.

After activation, the App will lead you through the New Rider Tutorial. Please follow the instructions in the App and in this manual.

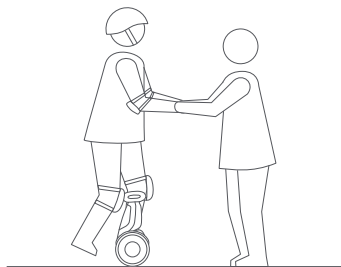
### NOTE

You must first download the App on your mobile device. The App will lead you through the New Rider Tutorial.

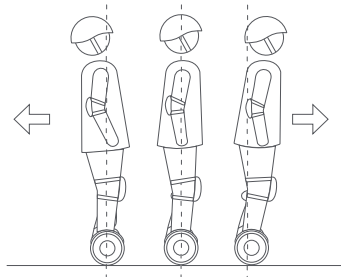
For your safety, the S-PLUS will limit the max speed to 2.5 mph (4 km/h) until you complete the New Rider Tutorial. For the first 0.6 miles (1 km) after completing the New Rider Tutorial, the max speed will be limited to 6.2 mph (10 km/h), after which you can disable the speed limiter via the App and reach a maximum speed of S-PLUS (see specifications).



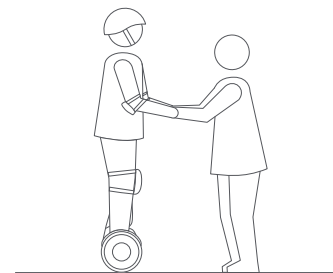
- 2 Lightly place one foot on the foot mat, while keeping your other foot on the ground holding your weight. Do not press the steering bar with your leg.



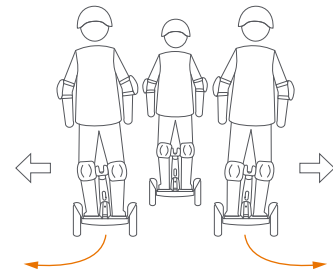
- 3 Slowly transfer your weight onto the S-PLUS. The unit will beep, indicating it is now in Balance Mode. Slowly step on with your other foot.



- 5 Gently lean your body forward and backward to control your movement.




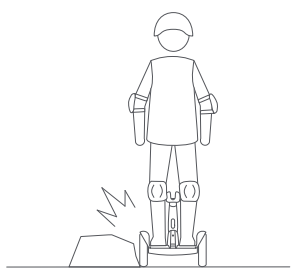
- 4 Stand with your weight evenly distributed on both feet and relax, looking straight ahead.




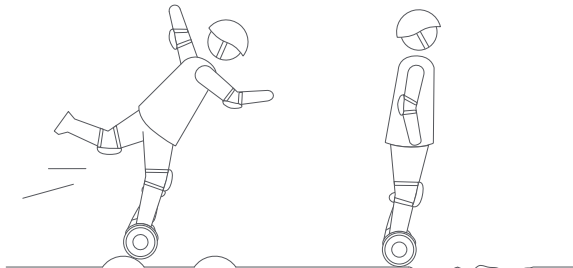
- 6 To turn, gently lean left or right against the steering bar.


## 9 Warning

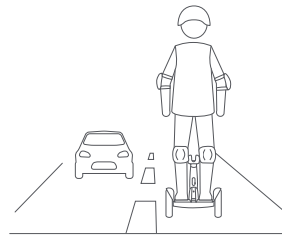
 You must read and understand the Warnings and Safe Riding instructions in this manual before attempting to ride the S-PLUS. Failure to follow these warnings could result in death or serious injury due to: loss of balance, traction, and/or control; collisions; and falls.




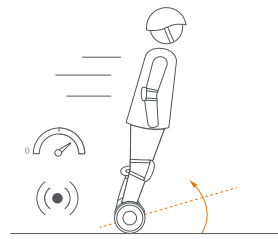
 Avoid contacting obstacles with the tire/wheel.




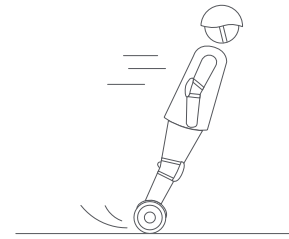
 When traversing small bumps or uneven terrain, maintain a moderate speed of 2-6 mph (3-10 km/h) and keep your knees bent. Do not go too slow or too fast; otherwise you may lose control and fall.




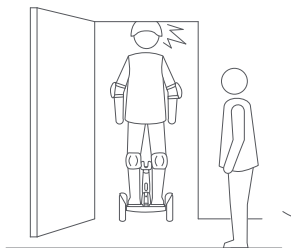
 Do not ride on public roads, motorways, highways, or streets.




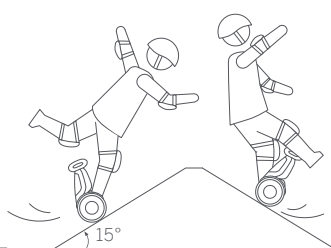
 Do not accelerate when the S-PLUS tilts back or sounds an alarm (speed limiter). Do not attempt to override the speed limiter.



 Do not accelerate or decelerate abruptly. Do not lean more than 5° or accelerate/decelerate faster than 2.5 mph/s (4 km/h/s).




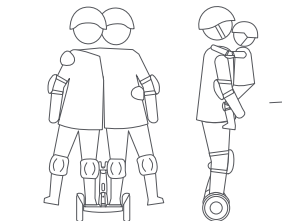
 Watch your head when passing through doorways.




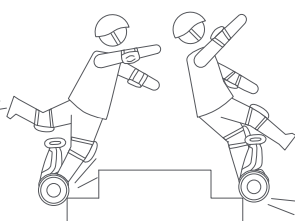
 Avoid slopes steeper than 15°.




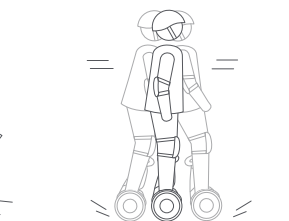
 Do not ride through puddles or other bodies of water. Do not get wet.




 The miniPLUS is for one rider only. Do not ride double or carry any passengers. Do not carry a child.



 Do not ride over holes, curbs, steps, or other obstacles.

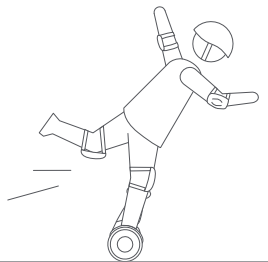


 Do not rock back and forth or shift your weight abruptly.

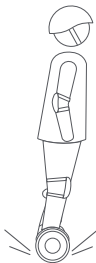


## ▲ Warning

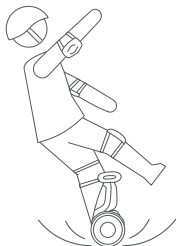
▲ You must read and understand the Warnings and Safe Riding instructions in this manual before attempting to ride the S-PLUS. Failure to follow these warnings could result in death or serious injury due to: loss of balance, traction, and/or control; collisions; and falls.



▲ Do not attempt stunts of any kind. Always keep both feet on the foot mats.



▲ Maintain contact with the ground at all times. Do not jump or attempt stunts.



▲ Do not ride on low traction surfaces (including, but not limited to, wet ground, loose sand, loose gravel, and ice).

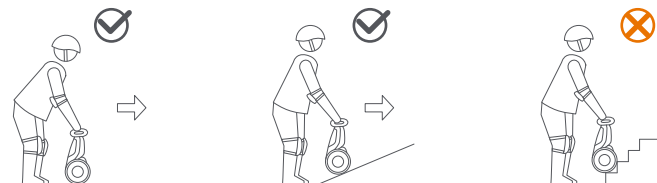
## 10 Features

### Lifting



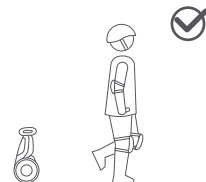
For your safety, motor power is cut off when the S-PLUS is lifted off the ground in Balance Mode. When the S-PLUS is put back down it will begin balancing again. Do not lift the S-PLUS by the fenders or mainframe; you risk pinching or injuring your fingers/hands. Please lift via the steering bar as shown above.

### Power Assist Mode



When your S-PLUS is powered on, but no rider is standing on it, it is in Power Assist Mode. Steer the S-PLUS across smooth surfaces using the steering bar. Do not guide it up stairs, across potholes, over large cracked/uneven surfaces, or over other obstacles; guide your S-PLUS around the obstacle or carry it over the obstacle as shown above.

### Follow Mode



When you don't want to ride, use Follow Mode to bring your S-PLUS with you. Press the Follow button on the remote control to enable or disable Follow Mode.

### Remote Control Mode



You don't need to bend down awkwardly to steer your S-PLUS around obstacles. Move the joystick on the remote control to drive your S-PLUS around.

### ▲WARNING!

- If your mobile device or remote control goes outside of range, the S-PLUS will stop moving. However, use caution; if the S-PLUS is on any type of slope, it may continue to move or even lose control and cause serious personal injury or property damage.
- Do not use Follow Mode or Remote Control Mode in crowded areas or where there is a potential risk of endangering people or property. In addition, always keep the unit in sight while in Remote Control Mode.
- Do not use your miniPLUS to chase people, animals, cars, or anything else in Remote Control Mode.

### NOTE

In Remote Control Mode the default maximum speed is 3 mph (5 km/h), however you may change the max speed in the App.

## 11 Maintenance

### Cleaning and Storing Your S-PLUS

Use a soft, wet cloth to wipe the mainframe clean. Hard to remove dirt can be scrubbed with a toothbrush and toothpaste, then cleaned with a soft, wet cloth. Scratches on plastic parts can be polished with extra fine grit abrasive paper.

### NOTE

Do not wash your S-PLUS with alcohol, gasoline, acetone, or other corrosive/volatile solvents. These substances may damage the appearance and internal structure of your S-PLUS. Do not wash your S-PLUS with a power washer or high pressure hose.

### ⚠️WARNING

Make sure the S-PLUS is powered OFF, the charging cable is unplugged, and the rubber cap on the charge port is tightly sealed before cleaning; otherwise you may expose yourself to electric shock or damage the electronic components.

Store your S-PLUS in a cool, dry place. Do not store it outdoors for extended periods of time. Exposure to sunlight and temperature extremes (both hot and cold) will accelerate the aging process of the plastic components and may reduce battery life.

### Tire Pressure

Inflate tires to 45–50 psi. Inflate both tires equally.

### Battery Pack Maintenance

Do not store or charge the battery at temperatures outside the stated limits (see Specifications). Do not discard or destroy the battery. Refer to your local laws and regulations regarding battery recycling and/or disposal.

A well maintained battery can perform well even after many miles of riding. Charge the battery after each ride and avoid draining the battery completely. When used at room temperature (70°F [22°C]) the battery range and performance is at its best; whereas using it at temperatures below 32°F (0°C) can decrease range and performance. Typically, at -4°F (-20°C) range can be half that of the same battery at 70°F (22°C). Battery range will recover when temperature rises. More details are available in the App.

### NOTE

Typically, a fully charged battery should retain charge for 120-180 days in Standby Mode. Remember to charge the battery after each use. Completely draining the battery may cause permanent damage to the battery. Electronics inside the battery record the charge-discharge condition of the battery; damage caused by over-discharge or under-discharge will not be covered by the Limited Warranty.

### ⚠️WARNING

Do not attempt to disassemble the battery. Risk of fire. No user serviceable parts.

### ⚠️WARNING

Do not ride when the ambient temperature is outside the machine operation temperature (see Specifications) because low/high temperature will limit the maximum power/torque. Doing so could cause personal injury or property damage due to slips or falls.

## 12 Specifications

	Item	N4M350 Parameters
Dimensions	Unit	22.7×11.0×24.4 in (577×280×620 mm)
	Package	23.0×17.6×13.0 in (583×447×330 mm)
Weight	Payload	55–220 lbs (25–100 kg)
	Net	35.9 lbs (16.3 kg)
Rider	Recommended Age	16–60 years
	Required Height	4'3"–6'6" (130–200 cm)
Machine Parameters	Max. Speed	12.5 mph (20 km/h)
	Typical Range <sup>1</sup>	22 miles (35 km)
	Max. Slope	15°
	Traversable Terrain	Pavement, packed dirt, slopes < 15°, obstacles < 0.4 in (1 cm), gaps < 1.2 in (3 cm)
	Operating Temperature	14–104°F (-10–40°C)
	Storage Temperature	-4–122°F (-20–50°C)
	IP Rating	IP54
	Charge Time	4 hours
Battery	Nominal Voltage	51VDC
	Max. Charging Voltage	58.8VDC
	Charging Temperature	32–104°F (0–40°C)
	Nominal Capacity	329 Wh
	Continuous Discharge Power <sup>2</sup>	1530 W
Battery Management System	Over-voltage, under-voltage, short circuit, and over-heating protection. Auto-sleep and auto-wake.	
Motors	Nominal Power	400×2 W
	Max. Power	800×2 W

[1] Typical Range: tested while riding under full power, 154 lbs (70 kg) load, 77°F (25°C), 9.3 mph (15 km/h) average speed on pavement.

[2] Continuous Discharge Power: tested while under full power at 77°F (25°C). The value changes with temperature and remaining battery capacity. For example, the continuous discharge power drops to ~80% of the maximum value at 10% remaining battery capacity, and the continuous discharge power drops to ~70% of the maximum value at 32°F (0°C).

Charger	Model Number	HT-A10-120W-58.8V
	Manufacturer	Chingmi(Beijing)Technology Co.,Ltd.
	Supplier	Chingmi(Beijing)Technology Co.,Ltd.
	Nominal Power	120 W
	Input Voltage	100-240VAC ~ 50/60 Hz
	Output Voltage	58.8VDC
	Output Current	2 A
	Charging Temperature	32–104°F (0–40°C)
Compliance	CE, RoHS, REACH, UL, FCC, IC, CCC	
Remote Control	Model Number	N4MZ68
	Rated Voltage	3.7 VDC
	Input Voltage	5 VDC
	Operating Temperature	14–122°F (-10°C–50°C)
	Storage Temperature	14–113°F (-10°C–45°C)
Battery Capacity	680 mAh	

## 13 Certifications

This product has been tested and passed ANSI/CAN/UL-2272.

The battery complies with UN/DOT 38.3

Federal Communications Commission (FCC) Compliance Statement for USA

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### NOTE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential

installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

Industry Canada (IC) Compliance Statement for Canada

This device complies with Industry Canada license-exempt RSS standard (s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

CAN ICES-3 (B)/NMB-3(B)

Neither Segway Inc. nor Ninebot is responsible for any changes or modifications not expressly approved by Segway Inc. or Ninebot. Such modifications could void the user's authority to operate the equipment.

Segway S-PLUS (model N4M350)

FCC ID: 2ALS8-NB5213

IC: 22636-NB5213

Remote Control (model N4MZ68)

FCC ID: 2ALS8-NBPLUS

IC: 22636-NBPLUS

European Union Compliance Statement

Battery recycling information for the European Union



Batteries or packaging for batteries are labeled in accordance with European Directive 2006/66/EC concerning batteries and accumulators and waste batteries and accumulators. The Directive determines the framework for the return and recycling of used batteries and accumulators as applicable throughout the European Union. This label is applied to various batteries to indicate that the battery is not to be thrown away, but rather reclaimed upon end of life per this Directive.

In accordance with the European Directive 2006/66/EC, batteries and accumulators are labeled to indicate that they are to be collected separately and recycled at end of life. The label on the battery may also include a chemical symbol for the metal concerned in the battery (Pb for lead, Hg for mercury, and Cd for cadmium). Users of batteries and accumulators must not dispose of batteries and accumulators as unsorted municipal waste, but use the collection framework available to customers for the return, recycling, and treatment of batteries and accumulators. Customer participation is important to minimize any potential effects of batteries and accumulators on the environment and human health due to the potential presence of hazardous substances.

#### **Restriction of Hazardous Substances Directive (RoHS)**

Ninebot products sold in the European Union, on or after 3 January 2013 meet the requirements of Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment ("RoHS recast" or "RoHS 2").

#### **Radio and Telecommunications Terminal Equipment Directive**



#### **Segway Europe B.V.**

EU Contact Address for regulatory topics only: Hoge Hilweg 8, 1101CC, Amsterdam, The Netherlands

Hereby, Ninebot (Changzhou) Tech Co., Ltd, declares that the wireless equipment listed in this section are in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

## 14 Trademark and Legal Statement

Ninebot and the shape icon are trademarks of Ninebot Inc.; Segway is the registered trademark of Segway Inc.; Ninebot by Segway is a trademark of Segway Inc.; iPhone and iOS, that of Apple Inc.; Android, that of Google Inc. The respective owners reserve the rights of their trademarks referred to in this manual.

This manual is prepared by Ninebot who reserves all its copyrights.

The S-PLUS is covered by U.S. and foreign patents. For patent information go to <http://www.segway.com>.

We have attempted to include descriptions and instructions for all the functions of the S-PLUS at the time of printing. However, your S-PLUS may differ slightly from the one shown in this document. Visit the Apple App Store (iOS) or the Google Play Store (Android) to download and install the App.

Please note that there are multiple Segway and Ninebot by Segway models with different functions, and some of the functions mentioned herein may not be applicable to your unit. The manufacturer reserves the right to change the design and functionality of the S-PLUS product and documentation without prior notice.

## 15 Contact

Contact us if you experience issues relating to riding, maintenance and safety, or errors/faults with your S-PLUS.

#### **Americas:**

##### **Segway Inc.**

14 Technology Drive, Bedford, NH 03110USA

Tel : 1-603-222-6000

Fax: 1-603-222-6001

Toll Free: 1-866-473-4929

E-mail Sales: [customeroperation@segway.com](mailto:customeroperation@segway.com)

E-mail Service: [technicalsupport@segway.com](mailto:technicalsupport@segway.com)

Website: [www.segway.com](http://www.segway.com)

#### **Europe, Middle East and Africa:**

##### **Segway Europe B.V.**

Hoge Hilweg 8, 1101CC, Amsterdam, The Netherlands

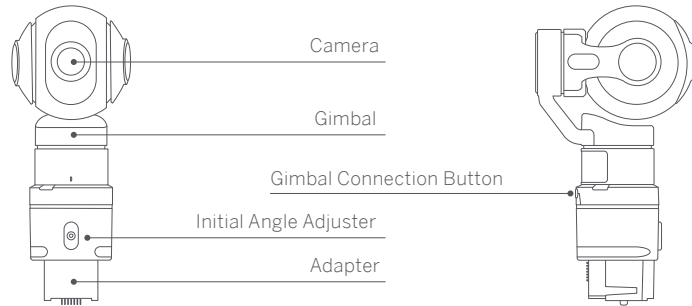
Email service: [service@segway.eu.com](mailto:service@segway.eu.com)





Website: [www.segway.com](http://www.segway.com)

Have your Segway S-PLUS's serial number on hand when contacting Segway.

You can find your serial number on the skid plate on the underside of your miniPLUS or in the App under More Settings -> Basic Information.

## Appendix 1: Using the Camera (sold separately)



	Camera	Take pictures and record video; wide angle images; remote control; real-time preview and transmission with App; high quality video at 1920*1080/60fps; compatible with TFlash (Micro-SD) card.	
	Gimbal	High accuracy three-axis stabilizer.	
	Adapter	Mount the camera on your S-PLUS and adjust the initial angle.	

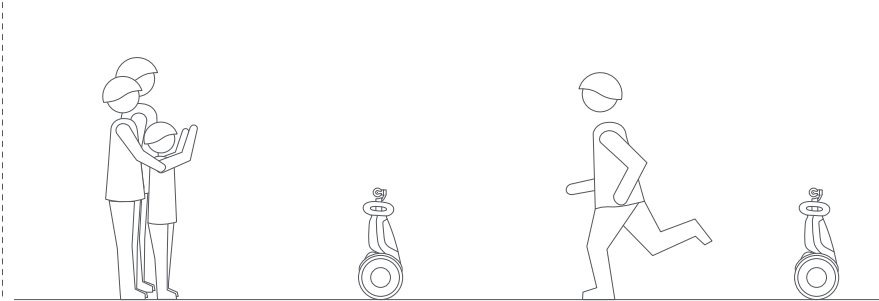
Scan QR code for more information

Together with the camera, your S-PLUS can take photos and videos. Use your S-PLUS like a drone camera close to the ground to take engaging, active photos and video.

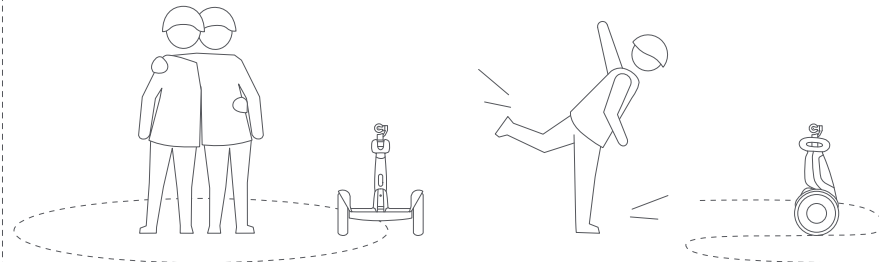
In the default mode, use the remote control to drive your S-PLUS, take photos and record video. You can also have the camera follow the remote control intelligently, or fix the camera in a specific direction while your miniPLUS moves around.

There is more fun to explore. Go get your personal photographer!

## Appendix 2: Using Your Segway S-PLUS + Camera



1. Drive your S-PLUS in Remote Control Mode for real-time photos and videos, or let your S-PLUS drive itself in Follow Mode.



2. Path shooting: using the App's advanced functions, the user can manually set a path, or automatically record a path by riding the S-PLUS or using the remote control to drive the S-PLUS. Then simply replay the path and record amazing video.